

## **Talk 4 Impact LLC**

16192 Coastal Highway

Lewes, DE 19958

Version 1.0

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# **Talk4Impact Terms & Conditions**

## **1. General Information**

**Platform Overview:** Talk4Impact is an online English learning and social impact platform, aiming to provide language education and support for orphans in Africa through a portion of its revenue.

**Account Requirements:** By creating an account, users agree to these Terms & Conditions, which may be updated from time to time. Continued use signifies acceptance of updates.

## **2. User Conduct**

**Prohibited Actions:** Users are prohibited from:

- Circumventing Talk4Impact's payment system.
- Recording, downloading, or distributing any content without explicit permission.
- Engaging in offensive, harassing, or otherwise disruptive behavior in sessions.
- Bypassing the platform to receive or offer services directly.
- Violating any local, state, or international laws.

**Consequences:** Violations may lead to suspension or permanent account termination.

## **3. Class Packages and Scheduling**

Users can access scheduled group classes, with topics, duration, and levels determined by Talk4Impact. Trial classes may be offered at a one-time rate before committing to a full course.

**Class Cancellations:**

- Group classes may be canceled or rescheduled up to 4 hours before the start time. Users may join another available class or receive a summary of missed material.
- Talk4Impact reserves the right to cancel a class if the minimum attendance is not met.

#### **4. Subscriptions and Promotions**

**Subscription Terms:** Talk4Impact offers subscription plans that may include group or individual sessions. Details on each plan are provided during registration.

**Promotions:** From time to time, promotional discounts may be offered. Eligibility is determined by Talk4Impact, and promotions may not be combined with other offers.

**Free Trials:** Some subscription plans may offer a trial period during which users can experience the platform risk-free. After the trial, regular subscription fees apply unless canceled.

#### **5. Payment, Refund, and Fees**

**Payments:** Payments for services are non-refundable, except in cases where services were not provided as described.

**Processing Fees:** A standard processing fee may apply to transactions. Talk4Impact is not liable for currency exchange fees or other bank charges.

**Refund Policy:** Refunds may be issued for missed classes due to instructor cancellation or verified technical issues, per platform policy. No refund is provided for lost login credentials, lost internet connection, or personal circumstances affecting attendance.

#### **6. Content Use and Intellectual Property**

**Restricted Use:** All content on Talk4Impact is protected and for personal educational use only. Unauthorized recording, sharing, or public use is prohibited.

**Penalties for Violations:** Breach of content usage restrictions may lead to legal action and account suspension or termination.

#### **7. Data Collection and Privacy**

**Privacy Policy Compliance:** Users' data collection and processing are governed by the Privacy Policy, including usage data, payment details, and communication records.

**Security:** Talk4Impact takes measures to ensure data security; however, users are responsible for maintaining secure login credentials.

#### **8. Dispute Resolution**

Any disputes arising from these terms will be resolved through arbitration under the jurisdiction of the applicable region or country.