Talk 4 Impact LLC 16192 Coastal Highway Lewes, DE 19958 Version 1.0 September 11<sup>th</sup> 2024

# **Talk4Impact Privacy Policy**

### 1. Introduction

Talk4Impact values your privacy and is committed to protecting your personal data. This Privacy Policy details how we collect, use, share, and protect your information.

## 2. Data Collection

- **Personal Information**: During registration, users provide personal information such as name, email, and payment information.
- **Tutors' Information**: Additional data for tutors includes proof of qualifications, teaching experience, and profile information, used solely to enhance the tutoring experience and verify credentials.
- **Technical Data**: We collect data on platform usage, device information, and IP addresses to improve user experience and monitor platform performance.

### 3. Use of Information

- **Service Delivery**: Data is used to provide and improve our services, process payments, and offer personalized learning recommendations.
- **Legal Compliance**: Information may be processed to comply with applicable legal obligations or respond to lawful requests.

### 4. Data Sharing

- **Third-Party Service Providers**: Data is shared only with trusted providers necessary for payment processing, technical support, and platform improvements.
- Marketing and Promotions: Limited data, such as email, may be used to inform users about platform updates and promotions. Users can opt out of marketing communications.

### 5. User Rights

• Access and Modification: Users may access, update, or request deletion of their personal data by contacting Talk4Impact.

- **Data Portability**: Users have the right to request a copy of their data in a portable format.
- Withdrawal of Consent: Users can withdraw consent for data processing where applicable.

#### 6. Data Security

- **Security Measures**: Talk4Impact employs security protocols to protect user data from unauthorized access and misuse.
- **User Responsibility**: Users are responsible for safeguarding login credentials and immediately notifying Talk4Impact of any unauthorized access to their accounts.

## 7. Cookie Policy

- **Cookie Usage**: Cookies are used to enhance user experience, analyze traffic, and remember user preferences. Strictly necessary cookies are essential for website functionality.
- **Cookie Management**: Users can manage cookie settings through their browser and may opt out of non-essential cookies via the platform's cookie consent settings.

### 8. Changes to the Privacy Policy

This Privacy Policy may be updated periodically to reflect changes in our data practices or relevant laws. Users will be notified of any significant changes via email.

### 9. Contact Information

For privacy-related questions or data rights requests, users may contact our Data Protection Officer at **Soppurt@talk4impact.com**.